

# Encounter Collaborative

*Single source solution provider  
for all your conferencing needs*

## International Conferencing Access Guide



# International Toll-Free Access (ITFS)



## International Toll-Free Access Dialing Instructions

For the countries listed below, conference participants follow these instructions:

**Step 1** Dial the ITFS number specific to the country the participant is calling from

**Step 2** Wait for the prompt and enter the 10-digit conference number that domestic participants are dialing  
*If there is no PIN code required, the participant will hold as they join the conference*  
*If there is a PIN code required, the participant will be prompted for this code before joining the conference*

COUNTRY	ITFS Number	COUNTRY	ITFS Number
Argentina	0800-666-0014	Japan (ITJ)	0044-22-12-3270
Australia	1800-14-8437	Kenya*	See 'ATFS' instructions
Austria*	See 'ATFS' instructions	Luxembourg	8002-9893
Bahamas	1800-221-7525	Malaysia	1800807070
Bangladesh*	See 'ATFS' instructions	Mexico	001-800-955-1763
Belgium	0800-7-8979	Netherlands	0800-022-8251
Brazil (Embartel)	0800-891-5681	New Zealand	0800-44-3668
Brazil (Telefonica)	0800-891-5729	Norway	800-10-423
Bulgaria*	See 'ATFS' instructions	Philippines	180011160608
Chile	123-0020-3445	Poland	00-800-111-3471
China (Netcom)	10800-713-0745	Portugal	800813893
China (Telecom)	10-800-1300425	Peru	0800-51633
Colombia	01800-700-1386	Romania*	See 'ATFS' instructions
Costa Rica	0800-013-0785	Russia*	See 'ATFS' instructions
Croatia*	See 'ATFS' instructions	Russia ASVT*	See 'ATFS' instructions
Czech Republic*	See 'ATFS' instructions	Saudi Arabia*	See 'ATFS' instructions
Denmark	8088-3644	Singapore	800-1301-074
Ecuador (Andinatel)*	See 'ATFS' instructions	South Africa	0800-99-6655
Ecuador (Pacifictel)*	See 'ATFS' instructions	South Korea	00308-131182
Egypt*	See 'ATFS' instructions	South Korea KT	00308-131183
Finland	0800-11-8471	Spain	900-991-344
France	0800-91-8876	Sri Lanka*	See 'ATFS' instructions
Germany	0800-182-2329	Sweden	020-79-6172
Greece	00-800-1809-200-9882	Switzerland	0800-83-55-26
Hong Kong	800-90-1063	Taiwan	0080-14-8249
Hungary	068-001-5077	Thailand	001-800-13-200-0633
Indonesia	18030152006936	Turkey*	See 'ATFS' instructions
Ireland	1800-55-7844	United Arab Emirates*	See 'ATFS' instructions
Israel	180-930-0064	United Kingdom BT	0800-917-2869
India*	See 'ATFS' instructions	United Kingdom	0800-096-9487
Italy	800-78-2173	Uruguay	000-41-877
Japan (NTT)	0034-800-400128	Venezuela	0800-1-00-3930
Japan (KDD)	00531-13-0265	Vietnam*	See 'ATFS' instructions
Japan (IDC)	0066-33-821278		

\* Please see ATFS Dialing Instructions on next page

# Access Toll-Free Service (ATFS)



## ATFS (Access Toll-Free Service) Dialing Instructions

For the countries listed below, conference participants follow these instructions:

- Step 1** Dial the ATFS number specific to the country the participant is calling from and wait for prompt to enter '05'
- Step 2** After entering '05', enter the Access Number specific to the country the participant is calling from
- Step 3** Wait for the prompt and enter the 10-digit conference number that domestic participants are dialing  
*If there is no PIN code required, the participant will hold as they join the conference*

*If there is a PIN code required, the participant will be prompted for this code before joining the conference*

Choose the country you are dialing from	Dial ATFS Number (+05 after prompt)	Enter Access Number
Austria	0800-200-236 +05	866-228-5477
Bangladesh	157-0015 +05	866-205-5035
Bulgaria	00-800-1010 +05	866-262-7496
Croatia	0-800-220-113 +05	866-262-7513
Czech Republic	800-001-187 +05	866-228-5669
Ecuador (Pacifictel)	1-800-999-171 +05	866-220-2184
Ecuador (Andinatel)	999-171 +05	866-220-2184
Egypt	794-6222 +05	866-262-7515
India	000-137 +05	866-220-0504
Kenya	0800-22-0112 +05	866-323-0917
Romania	01-800-0877 +05	866-265-3316
Russia	8 10-800-110-2011 +05	866-228-5687
Russia (ASVT)	747-3324 +05	866-228-5687
Saudi Arabia	1800-15 +05	866-265-3458
Sri Lanka	45-8000 +05	866-220-0523
Turkey	00-800-1-4477 +05	866-237-5233
United Arab Emirates	0-800-131 +05	866-237-5230
Vietnam	1201-1111 +05	800-893-8789



## Universal Toll Access Dialing Instructions

Encounter also offers international toll access to our audio conferencing customers. To use this service, a conference participant simply dials the toll access number listed below. That number is routed into our conferencing platform where the conference participant is prompted to enter the 10-digit conference number assigned to that conference.

This is the same 10-digit toll-free number that all domestic participants dial. All conference participants hear the same custom greeting welcoming them to the call before they join the conference bridge.

**Step 1** Dial 503-295-8000

**Step 2** Enter the 10-digit conference number

*If no PIN code required, the participant will hold as they join the conference*

*If a PIN code required, the participant will be prompted for this code before joining the conference*



*To learn more about Encounter's Audio and Web Conferencing products, visit us at:*

[www.encounter.net](http://www.encounter.net)